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**FEB 20 2007**

Patent Application  
Attorney Docket No. AGIL-01600

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

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Applicants: BENJAMIN, MICHAEL H., ET AL

Application No. 09/970,455

Examiner: STERRETT, JONATHAN G.

Filed: 10/3/2001

Group No. 3623

Title: A SELF-LEARNING METHOD AND  
APPARATUS FOR RATING SERVICE  
PROVIDERS AND PREDICTING FUTURE  
PERFORMANCE

Confirmation No. 3623

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**AMENDMENT A**

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed 8/18/2006, Applicants petition for entry and consideration of the following Remarks and Amendment.

The amendments set forth herein are provided solely to clarify the invention as filed and set forth in the pending claims in order to comply with applicable statutes and regulations. The amendments are not intended to limit the invention or preclude the application of equivalents which Applicants may be entitled to under law.